



**How to book a trip
using home52
Transportation's
Passenger Portal**

[Forgot My Password](#)☐ Keep me logged in

Don't have an account?

Register now to:

- View existing trips
- Book new trips
- Cancel trips
- Manage account balance
- See where your ride is

[Register Now](#)

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[Privacy Policy](#)

First Log In to home52 Transportation Passenger Portal

Welcome to home52 Transportation's Passenger Portal



Lisa K Birth Date: 4/16/1946

Home Address:
1813 Highland Avenue, 2,
Cincinnati

Home

My Trips

Book a Trip

Bulletins

Profile

Payment

home52

Help

My Upcoming Trips

You do not have any upcoming trips.

[View All Trips »](#)

New Booking

One Way

Round Trip

BOOK AGAIN (OPTIONAL)

Select a Recent Booking ▾

DATE

mm/dd/yyyy

FROM

Origin Address

Unit #

TO

Destination Address

Unit #

OUTBOUND TRIP

I have an appointment at ▾

Select a time ▾

RETURN TRIP

Pick me up at ▾

Select a time ▾

Continue »

Click Book a trip



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↺

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Select a Recent Booking ▾

📅

DATE

📅

📍

FROM

Unit #

TO

Unit #

🕒

OUTBOUND TRIP

I have an appointment at ▾

Select a time ▾

RETURN TRIP

Pick me up at ▾

Select a time ▾

Continue »

This is a view of the Itinerary page.



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My Trips

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Help

Itinerary

One Way Round Trip

BOOK AGAIN (OPTIONAL)

Select a Recent Booking +

DATE

mm/dd/yyyy

FROM

Origin Address

Unit #

(###) ###-####

Enter any special pick up instructions here

TO

Destination Address

Unit #

(###) ###-####

Enter any special drop off instructions here

OUTBOUND TRIP

I have an appointment at

Select a time

RETURN TRIP

Pick me up at

Select a time

OUTBOUND BOOKING COMMENTS

Provide any additional comments.

RETURN BOOKING COMMENTS

Provide any additional comments.

OUTBOUND OPTIONS

I Am Bringing:

No Mobility Aids

Change

Who's Paying for your trip:

--

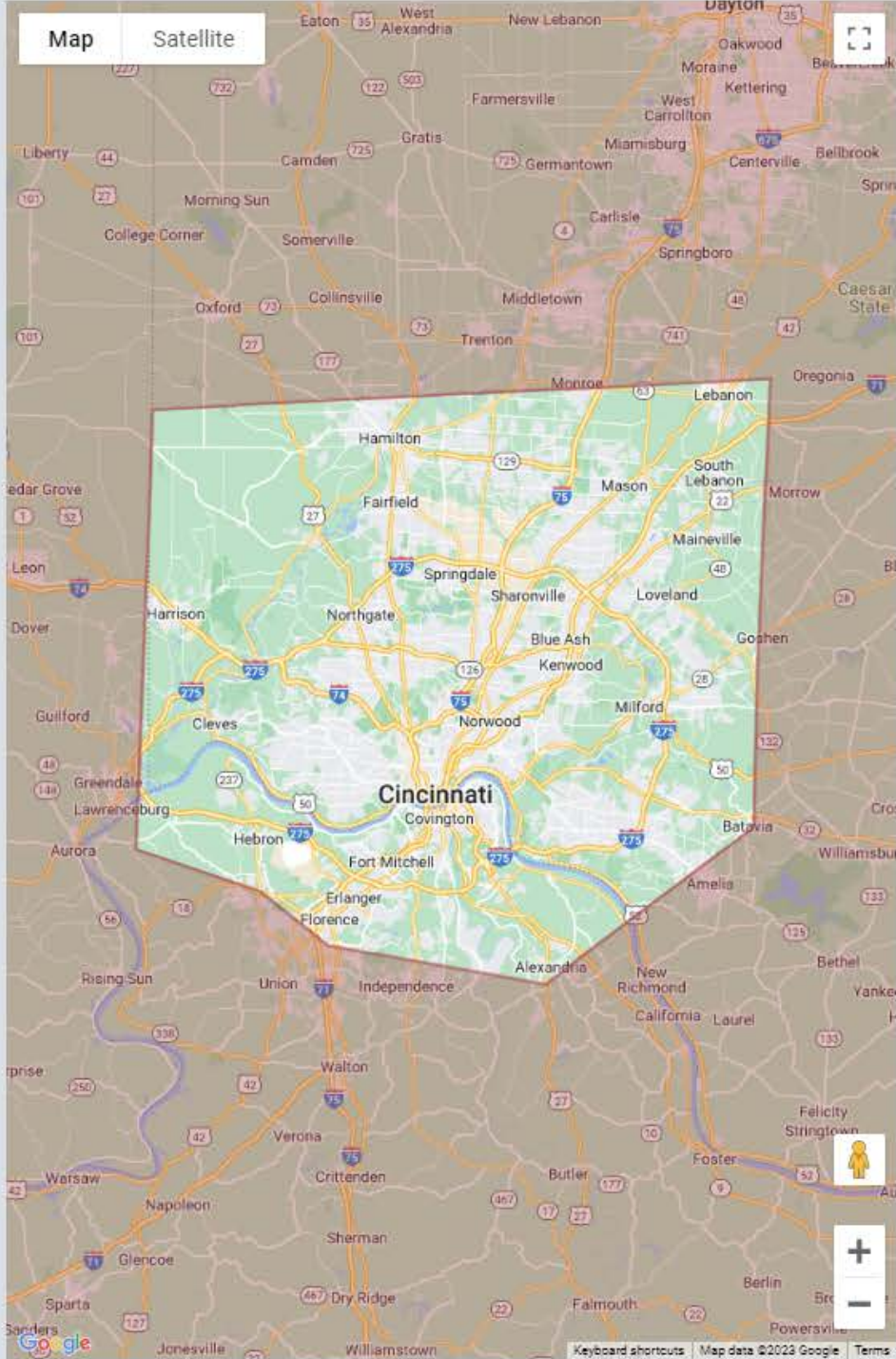
Booking Purpose:

RETURN OPTIONS

☒ SAME AS OUTBOUND

Book Trip

Map Satellite



To begin
booking your
trip, select
whether the
trip will be
One Way or
Round Trip

home 52
YOUR HEALTH. YOUR HOME.

Lisa K
Birth Date: 4/16/1946

Home Address:
1813 Highland Avenue, 2,
Cincinnati

Home
My Trips
Book a Trip
Bulletins
Profile
Payment
home52
Help

Itinerary

One Way Round Trip

BOOK AGAIN (OPTIONAL)
Select a Recent Booking +

mm/dd/yyyy

FROM
Origin Address Unit #
(###) ###-####
Enter any special pick up instructions here

TO
Destination Address Unit #
(###) ###-####
Enter any special drop off instructions here

OUTBOUND TRIP
I have an appointment at Select a time

RETURN TRIP
Pick me up at Select a time

OUTBOUND BOOKING COMMENTS
Provide any additional comments.

RETURN BOOKING COMMENTS
Provide any additional comments.

OUTBOUND OPTIONS

I Am Bringing:
No Mobility Aids
Change

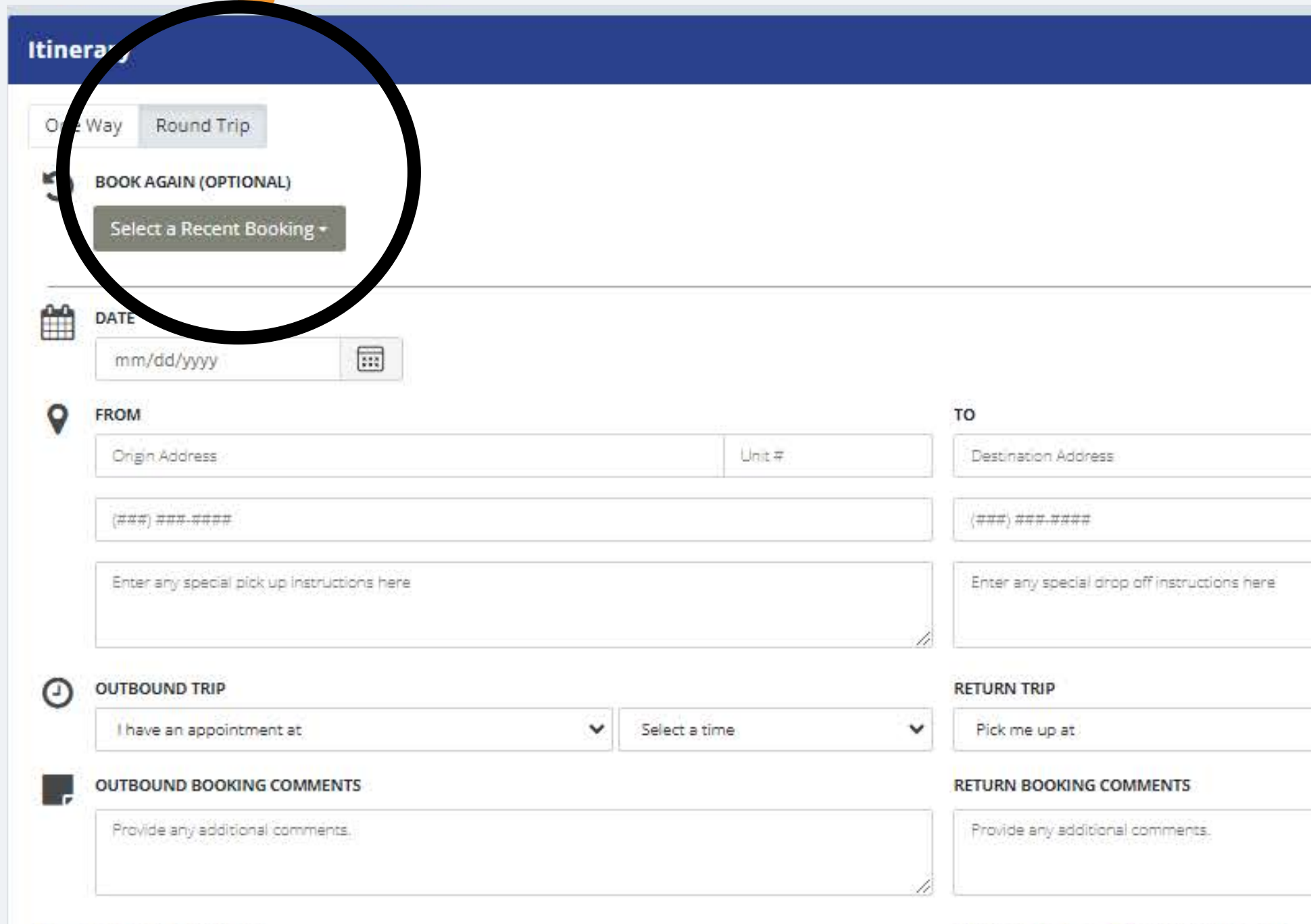
Who's Paying for your trip:
--

Booking Purpose:
▼

RETURN OPTIONS ☒ SAME AS OUTBOUND

Book Trip

Or, use the Book Again option to select a past trip you would like to take again.



The screenshot shows a booking form titled 'Itinerary' with a dark blue header. Below the header, there are tabs for 'One Way' and 'Round Trip'. A button labeled 'BOOK AGAIN (OPTIONAL)' is circled in black, with an orange arrow pointing to it from the text above. Below this button is a dropdown menu labeled 'Select a Recent Booking'. The form includes fields for 'DATE' (mm/dd/yyyy), 'FROM' (Origin Address, Unit #), 'TO' (Destination Address), 'OUTBOUND TRIP' (I have an appointment at, Select a time), 'RETURN TRIP' (Pick me up at), and 'OUTBOUND BOOKING COMMENTS' (Provide any additional comments). There are also fields for 'Special pick up instructions' and 'Special drop off instructions'.

Tip

This feature gives you the option to select past trips you have booked. No need to re-type the trip details.

Select the date of Trip



Itinerary

One WayRound Trip

BOOK AGAIN (OPTIONAL)

Select a Recent Booking +

DATE

mm/dd/yyyy

FROM

Origin Address

Unit #

TO

Destination Address

Enter any special pick up instructions here

Enter any special drop off instructions here

OUTBOUND TRIP

I have an appointment at

Select a time

RETURN TRIP

Pick me up at

Select a time

OUTBOUND BOOKING COMMENTS

Provide any additional comments.

RETURN BOOKING COMMENTS

Provide any additional comments.

OUTBOUND OPTIONS

I Am Bringing:
No Mobility Aids

RETURN OPTIONS

☒ SAME AS OUTBOUND

Enter address
of location to
start your trip.

One Way Round Trip	
BOOK AGAIN (OPTIONAL) Select a Recent Booking ▾	
DATE mm/dd/yyyy	
FROM Origin Address (###) ###-#### Enter any special pick up instructions here	TO Destination Address (###) ###-#### Enter any special drop off instructions here
OUTBOUND TRIP I have an appointment at ▾ Select a time ▾	RETURN TRIP Pick me up at ▾
OUTBOUND BOOKING COMMENTS Provide any additional comments	RETURN BOOKING COMMENTS Provide any additional comments
OUTBOUND OPTIONS I Am Bringing: No Mobility Aids Change	RETURN OPTIONS ☒

Enter your
cell phone
number.

 **BOOK AGAIN (OPTIONAL)**

 **DATE**
 

 **FROM** **TO**

Origin Address	Unit #	Destination Address
(###) ###-####		(###) ###-####
Enter any special pick up instructions here		Enter any special drop off instructions here

 **OUTBOUND TRIP** **RETURN TRIP**

I have an appointment at	Select a time	Pick me up at
---	--	--

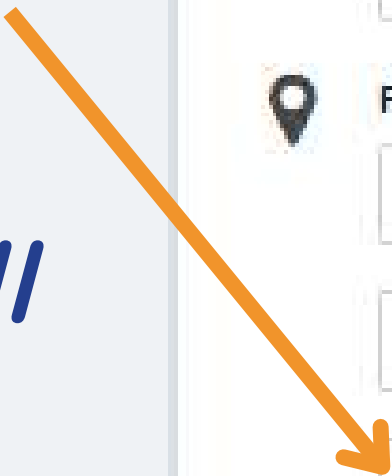
 **OUTBOUND BOOKING COMMENTS** **RETURN BOOKING COMMENTS**

Provide any additional comments.	Provide any additional comments.
---	---

 **OUTBOUND OPTIONS** **RETURN OPTIONS**

I Am Bringing: No Mobility Aids	
--	--

Enter special instructions.
For example, “I will need the driver to escort me to the vehicle from my home”



Select a Recent Booking +

DATE

mm/dd/yyyy

FROM

Origin Address

Unit #

(###) ###-####

Enter any special pick up instructions here

OUTBOUND TRIP

I have an appointment at

Select a time

OUTBOUND BOOKING COMMENTS

Provide any additional comments.

OUTBOUND OPTIONS

I Am Bringing:

No Mobility Aids

Change

Who's Paying for your trip:

TO

Destination

(###) ###-####

Enter any

RETURN TRIP

Pick me u

RETURN BO

Provide an

RETURN OP

For Outbound trip
select one of these
options:

- I have an appointment at
- Pick me up at
- Drop me off at



DATE

mm/dd/yyyy



FROM

Origin Address

Unit #

(###) ###-####

Enter any special pick up instructions here



OUTBOUND TRIP

I have an appointment at

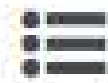


Select a time



OUTBOUND BOOKING COMMENTS

Provide any additional comments.



OUTBOUND OPTIONS

I Am Bringing:

No Mobility Aids

Change

Who's Paying for your trip:

Enter time



FROM

Origin Address	Unit #
----------------	--------

(###) ###-####

Enter any special pick up instructions here



OUTBOUND TRIP

I have an appointment at	Select a time
--------------------------	---------------



OUTBOUND BOOKING COMMENTS

Provide any additional comments.



OUTBOUND OPTIONS

I Am Bringing:
No Mobility Aids
[Change](#)

Who's Paying for your trip:
--

**Enter comments
about outbound
ride.**



FROM

Origin Address

Unit #

(###) ###-####

Enter any special pick up instructions here



OUTBOUND TRIP

I have an appointment at



Select a time



OUTBOUND BOOKING COMMENTS

Provide any additional comments.



OUTBOUND OPTIONS

I Am Bringing:

No Mobility Aids

Change

Who's Paying for your trip:

--

Enter the address of your destination.

TO

Destination Address

Unit #

(###) ###-####

Enter any special drop off instructions here

RETURN TRIP

Pick me up at

Select a time

RETURN BOOKING COMMENTS

Provide any additional comments.

RETURN OPTIONS

☒ SAME AS OUTBOUND

**Enter the
destination's
phone number.**

TO	
Destination Address	Unit #
(###) ###.####	
Enter any special drop off instructions here	
RETURN TRIP	
Pick me up at	Select a time
RETURN BOOKING COMMENTS	
Provide any additional comments.	
RETURN OPTIONS ☒ SAME AS OUTBOUND	

Unit #

Destination Address

Unit #

(###) ###-####

Enter any special drop off instructions here

RETURN TRIP

a time

Pick me up at

Select a time

RETURN BOOKING COMMENTS

Provide any additional comments.

RETURN OPTIONS

☒ SAME AS OUTBOUND

Enter any special instructions about the destination.

TO

Destination Address

Unit #

(###) ###-####

Enter any special drop off instructions here

RETURN TRIP

Pick me up at



Select a time



RETURN BOOKING COMMENTS

Provide any additional comments.

RETURN OPTIONS ☒ SAME AS OUTBOUND

**For Return Trip
select either:**

- **Pick me up at**
- **Drop me off at**

TO

Destination Address	Unit #
---------------------	--------

(###) ###-####

Enter any special drop off instructions here

RETURN TRIP

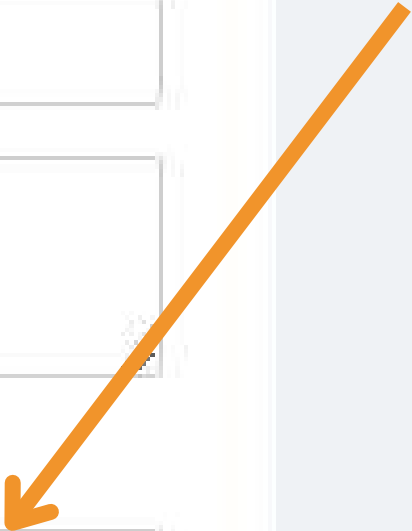
Pick me up at	Select a time
---------------	---------------

RETURN BOOKING COMMENTS

Provide any additional comments.

RETURN OPTIONS ☒ SAME AS OUTBOUND

Select time



TO

Destination Address	Unit #
---------------------	--------

(###) ###-####

Enter any special drop off instructions here
--

RETURN TRIP

Pick me up at	Select a time
---------------	---------------

RETURN BOOKING COMMENTS

Provide any additional comments.

RETURN OPTIONS ☒ SAME AS OUTBOUND

**Enter additional
comments about
return ride.**

Review and update Outbound Options



FROM

Origin Address

Unit #

(###) ###-####

Enter any special pick up instructions here



OUTBOUND TRIP

I have an appointment at



Select a time



OUTBOUND BOOKING COMMENTS

Provide any additional comments.



OUTBOUND OPTIONS

I Am Bringing:

No Mobility Aids

Change

Who's Paying for your trip:

--

Booking Purpose:



I am bringing provides a list of mobility aids to inform driver what you are bringing on trip.

 OUTBOUND OPTIONS

I Am Bringing:
No Mobility Aids


Who's Paying for your trip:
--

Booking Purpose:


Outbound Trip Mobility Aids

Select the mobility aids you will be bringing

☐ Cane	☐ Oxygen Tank in Carry Bag
☐ Oxygen Tank W/Wheels	☐ Rollator
☐ Walker - Folding	☐ Wheelchair - Folding
☐ Walker - Non Folding	

Use the booking purpose drop down menu to select the reason for your trip.

OUTBOUND TRIP

I have an appointment at ▼ Select a time ▼

OUTB

Pro

OUTB

I A

W

Bo

DD Adult Day Program
DD Work Program
Medical Office Bldg.
Doctors Office
General Shopping
General Surgeon/Surgeon
COVID Testing
Barber/Salon
Church
Non Disclosed
Bank
Behavioral Health Center
Chemotherapy Treatment
COVID Vaccination
Dentist
Dialysis
Grocery
Hospital
Bloodwork, Lab Work

A booking purpose is required.

Unit #

Destination Address

Unit #

(###) ###-####

Enter any special drop off instructions here

RETURN TRIP

Pick me up at

Select a time

RETURN BOOKING COMMENTS

Provide any additional comments.

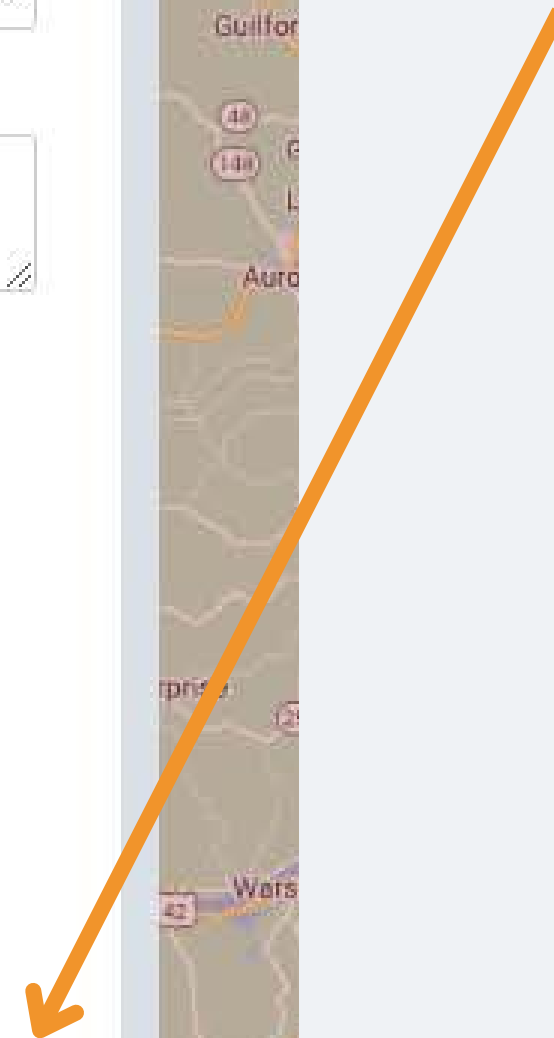
RETURN OPTIONS

☒ SAME AS OUTBOUND

Book Trip

Map showing locations: Cedar Grove, Leon, Dover, Guilford, Auto, Warr, Spart, Sanders, Google

Click Book Trip



Booking Confirmation - Wednesday, October 4, 2023



Outbound Trip

Requested Time: I have an appointment at 9:50 AM
Pick up Address: 1813 Highland Avenue, 2, Cincinnati, Oh, 45202
Pick up Phone Number: 513-519-8378
Drop off Address: 2610 Park Avenue, Cincinnati, OH, 45206
Drop off Phone Number: (513) 584-1800
Who's Paying for your trip: --
Booking Purpose: Doctors Office

Fare Details

Outbound Trip: \$0.00
Total Fare: \$0.00

You have no other trips on this day.

Confirm

Make Changes

**Review booking
confirmation then
click confirm.**



Your trip request has been received.

Booking Confirmation - Wednesday, October 4, 2023



Your booking request has been
received

Book Another Trip

View Trip



Thank you for watching
home52 Transportation's
educational video on how
to book a trip.

home52 Transportation
Call Center
855-546-6352

**This video was made possible due to a grant
from AARP with funding support provided by
Toyota Motor North America.**

