



How to register for home52 Transportation's Passenger Portal

Go to the home52 Transportation Passenger Portal Login Page

The login page for the home52 Transportation Passenger Portal. It features a blue header with the home52 logo. Below the header, there are two main sections. On the left, there is a login form with fields for "ID or Username" and "Password", a "Forgot My Password" link, a "Keep me logged in" checkbox, and a "Log In" button. On the right, there is a "Don't have an account?" section with a "Register Now" link and a list of benefits: "View existing trips", "Book new trips", "Cancel trips", "Manage account balance", and "See where your ride is". At the bottom, there is a footer with contact information and a "Privacy Policy" link.

<https://home52-passengerportal.tripsparkhost.com/Account/Login>

Click on "Register Now" Button

This is a screenshot of the home52 Transportation Passenger Portal Login Page, identical to the one above. A blue arrow points from the text "Click on 'Register Now' Button" to the "Register Now" link in the "Don't have an account?" section. The "Register Now" link is circled in blue.

Enter First and
Last Name

The "Account Search" form. It has a blue header with the text "Account Search". Below the header, there is a paragraph: "Please fill out the information below to determine if you already have an existing account." The form contains two main sections. The first section has fields for "Client ID", "First Name", "Last Name", and "Date of Birth" (with a date picker). The second section, separated by "Or", has fields for "First Name", "Last Name", and "Date of Birth" (with a date picker). Below these sections, there is a checkbox labeled "I'm not a robot" and a CAPTCHA image. At the bottom, there are "Cancel" and "Continue" buttons.

Enter Date
of Birth

Account Search

Please fill out the information below to determine if you already have an existing account.

Client ID

First Name

Last Name

Date of Birth

Or

First Name

Last Name

Date of Birth

☐ I'm not a robot

Tip

When entering your
“Date of Birth”

1. click calendar
2. click year of birth
3. click month of birth
4. click date of birth

Check “I’m
not a robot”

Account Search

Please fill out the information below to determine if you already have an existing account.

Client ID

First Name

Last Name

Date of Birth

Or

First Name

Last Name

Date of Birth

☐ I'm not a robot

Account Search

Please fill out the information below to determine if you already have an existing account.

Client ID

First Name

Last Name

Date of Birth

Or

First Name

Last Name

Date of Birth

☒ I'm not a robot

Click Continue

Enter Your
Address

Enter Address

Please enter the address of your home or residence.

(Optional)

Tip

As you type, the system will try to find an address match. Click the address when the correct match appears.

The 'Enter Address' screen features a map of Cincinnati, Ohio, with a location pin on Malibary Road. Below the map, the 'Unit #' field is set to '(Optional)' and the 'Address' field displays '4601 Malibary Road, Blue Ash, OH, United States, 45242'. At the bottom, there are 'Back' and 'Continue' buttons.

Click Continue

Review
Name, Birth
Date and
Address.

The 'Registration Form' for a 'New Client' includes fields for 'First Name*' (John), 'Last Name*' (Home), 'Date of Birth*' (1/1/1950), 'Home Address*' (4601 Malibary Road, Blue Ash, OH, United States, 45242), 'Phone number*' (1800.000.0000), 'Current Email Address*', and 'Confirm Current Email Address*'. A blue bracket on the left groups the name, birth date, and address fields. At the bottom are 'Back' and 'Submit' buttons.

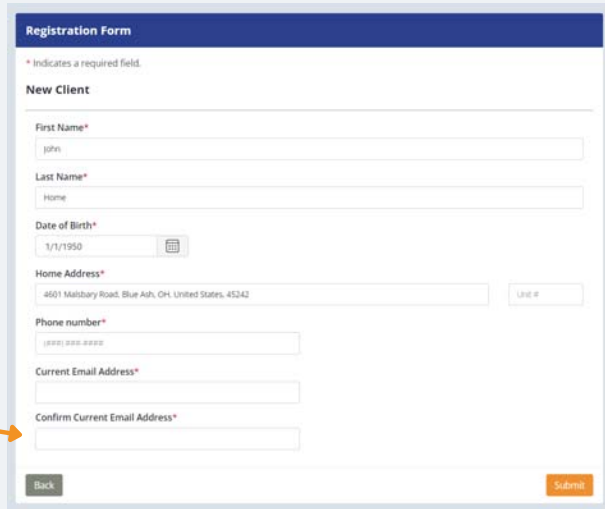
Enter Your
Phone Number

This screenshot of the 'Registration Form' is identical to the previous one, but an orange arrow points to the 'Phone number*' field, which contains the placeholder '1800.000.0000'.

Enter Your
Email Address

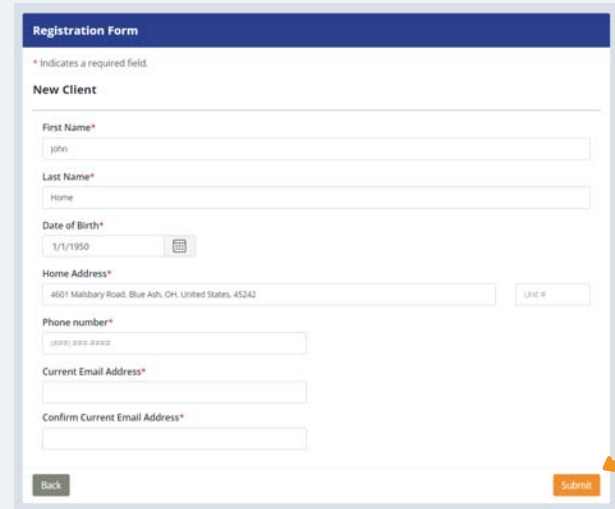
This screenshot of the 'Registration Form' is identical to the previous ones, but an orange arrow points to the 'Current Email Address*' field, which is currently empty.

**Confirm Your
Email Address**



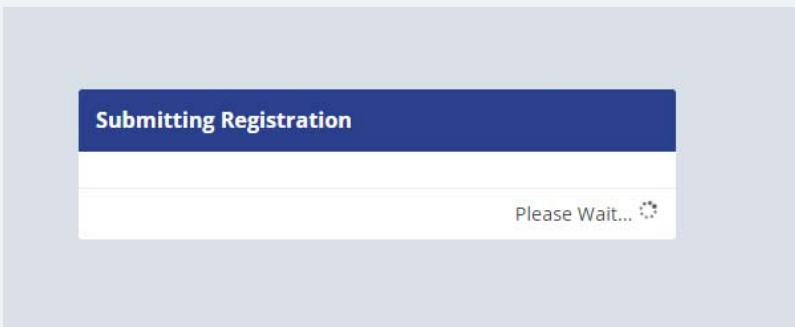
The registration form is titled "Registration Form" and includes a note: "* Indicates a required field." Under the "New Client" section, there are input fields for "First Name*" (containing "john"), "Last Name*" (containing "Home"), "Date of Birth*" (containing "1/1/1950" with a calendar icon), "Home Address*" (containing "4601 Malibary Road, Blue Ash, OH, United States, 45242" and a "Unit #"), "Phone number*" (containing "1800.000.0000"), "Current Email Address*", and "Confirm Current Email Address*". At the bottom, there are "Back" and "Submit" buttons.

**Click
Submit**



This is an identical copy of the registration form shown on the left, featuring the same fields and buttons.

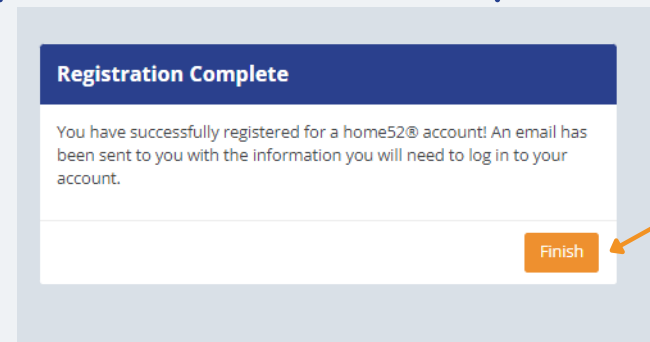
This screen will appear while registration is being processed.



The screen has a dark blue header with the text "Submitting Registration". Below the header is a white box containing the text "Please Wait..." followed by a circular loading spinner icon.

**This is the final screen. You have successfully
registered. Next, you will set up your new
password for home52 Transportation.**

**Click
Finish**



The screen has a dark blue header with the text "Registration Complete". Below the header, a white box contains the message: "You have successfully registered for a home52® account! An email has been sent to you with the information you will need to log in to your account." At the bottom right of this box is an orange "Finish" button.



Thank you for watching
home52 Transportation's
educational video on how
to register to use the
service's Passenger Portal.

home52 Transportation
Call Center
855-546-6352

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